

Booking Terms & Conditions

Accommodation – Amendoeira Golf Resort

PRICES

The prices shown are in euros and include VAT at the current statutory rate. Prices include cleaning and a towel change twice a week, and a change of bed linen once a week. All prices are subject to change without prior notice.

Accommodation prices include:

- Cleaning of the accommodation unit twice a week;
- Towel change twice a week;
- Change of bed linen once a week.

Amendoeira Golf Resort reserves the right to change prices without prior notice. However, once the booking has been confirmed and the relevant deposit received, the agreed price will not be altered, unless the guest requests additional services.

CHECK-IN AND CHECK-OUT

- Check-in: from 4.00 pm;
- Check-out: by 10.00 am.

Minimum stay of 2 nights. Check-in from 4.00 pm and check-out by 10.00 am. Upon check-in, guests will be asked to provide a security deposit of €250 per flat or villa to cover any damage caused to the property during their stay. This amount may be charged to your credit card.

Pets are not permitted at the resort.

MEAL PLANS

Amendoeira Golf Resort offers the following meal plans, subject to a supplementary charge: breakfast, half-board and full board.

- Meals included in the half-board plan will always be breakfast and dinner.
- Dinner under the half-board package consists of soup, a main course (choice of meat or fish) and dessert.

- The restaurant offers vegetarian and gluten-free dishes. Guests opting for these options should inform the Resort in good time.
- Meals are generally served as a buffet, but during periods of lower occupancy, à la carte service is available with a varied selection of dishes. Children aged between 3 and 12 receive a 50 per cent discount on meals.

PAYMENTS

Unless otherwise specified in the terms of the booked rate, a deposit of 20% of the total booking amount will be required to confirm the booking. The remaining balance may be paid before arrival or at check-in.

For groups (4 or more accommodation units) and package bookings, the remaining 80% of the total amount must be paid no later than 14 days before the arrival date.

The following payment methods are accepted:

- Credit card (Visa, Mastercard and American Express);
- Bank transfer;
- Cash;

CANCELLATIONS, NO-SHOWS AND REFUNDS

The applicable cancellation conditions are those set out for the rate or package booked.

Where applicable:

- Cancellations made up to 7 days before arrival are eligible for a full refund of the deposit;
- Cancellations made less than 7 days in advance and no-shows are non-refundable;
- Non-refundable rates do not entitle guests to any refund.

Early departure

Should guests choose not to use the full duration of their booking or leave the accommodation before the scheduled departure date, no refund will be given for any unused services.

COMPLAINTS



Amendoeira Golf Resort will make every effort to resolve immediately any complaint or claim made by any guest.

Should a guest wish to make a complaint or claim, they should contact the resort's reception, which will take the necessary steps to resolve the issue.

Amendoeira Golf Resort accepts no liability in cases where the complaint or claim is made after the guest has checked out of the resort.

TAXES

Unless expressly stated otherwise, all legally applicable taxes, including VAT at the prevailing rate, are included in the reservation price.

REFUND

If customers choose not to use the full duration of their booking, no refund will be made.